



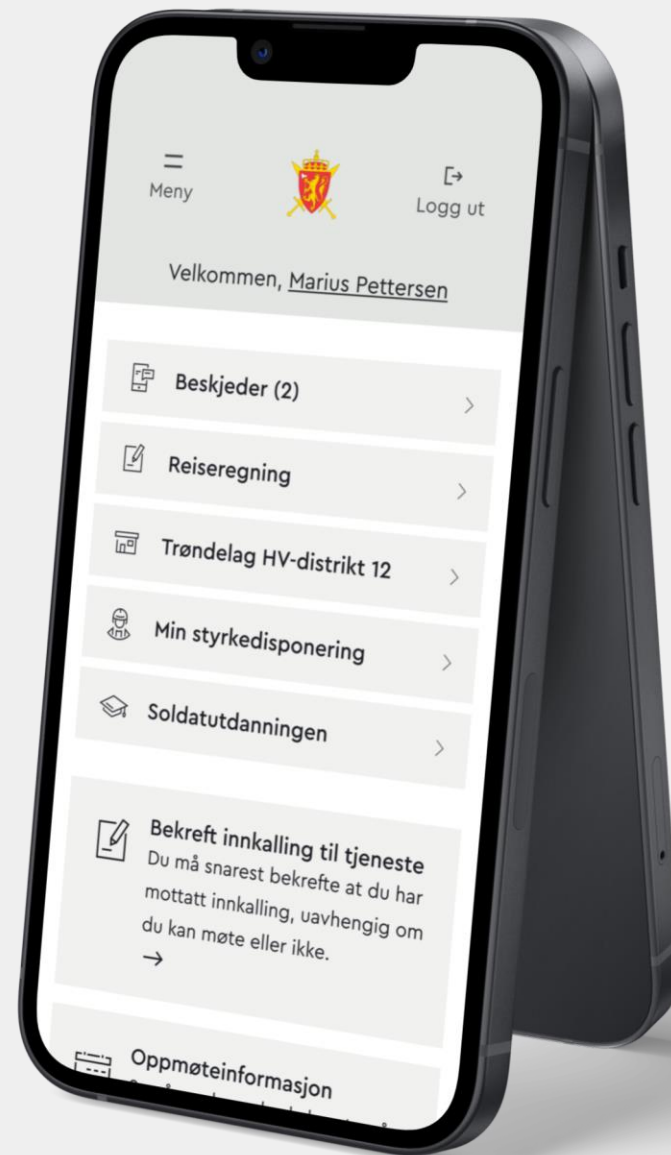
The Norwegian Armed Forces My Page

Forsvarets Min Side

The Norwegian Armed Forces HR and Conscription Centre

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Ugradert – kan deles eksternt med godkjenning fra informasjonseier. Skal ikke publiseres åpent.



Main topics

- Background
- The development
- Technical architecture

- Inspiration and possibilities

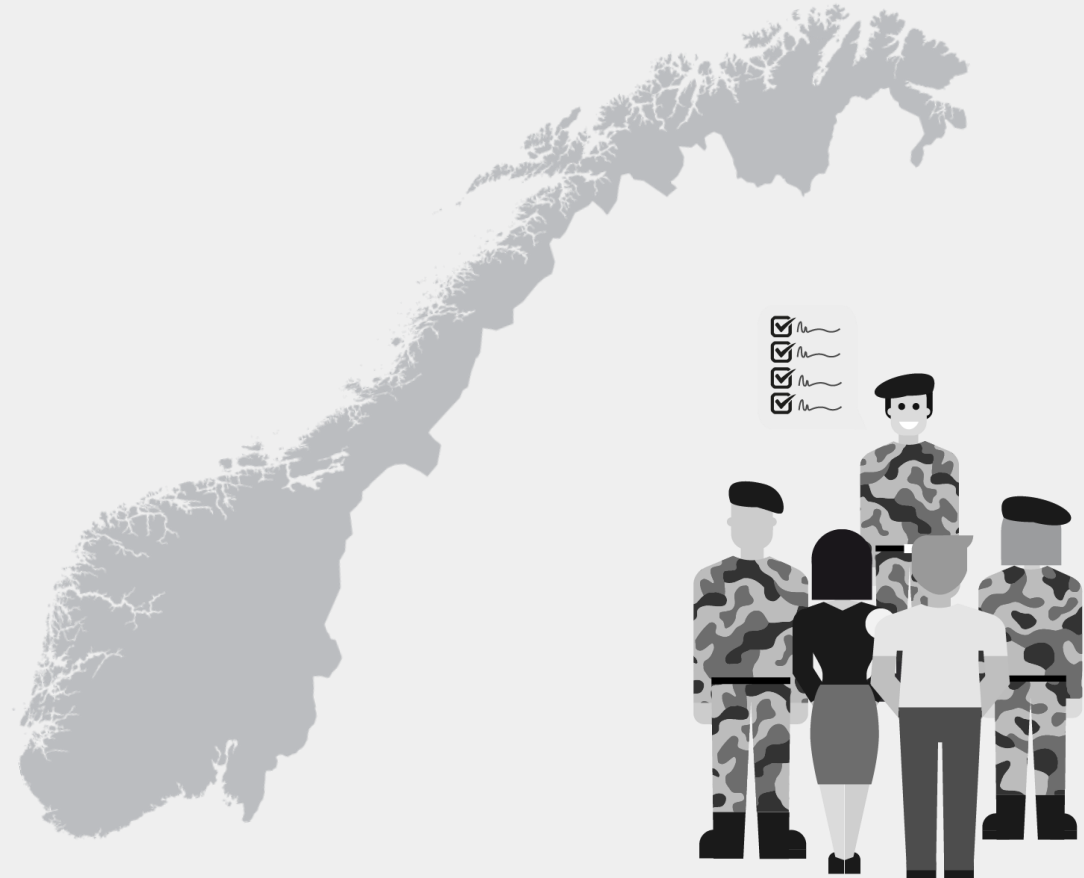
About

- Staff Sergeant (OR6) Ole Kirkerød
- Conscript 2011-2012
- 12 years service combined
- Bachelors degree, Org.&Leadership
- Product owner

- okirkerod@mil.no

The Armed Forces

- Pre-classification: 60,000
- Classification: 23,000
- Compulsory military service: 10,000
- Employees: 18,000
- Home guard: 45,000
- Reserve: 10,000

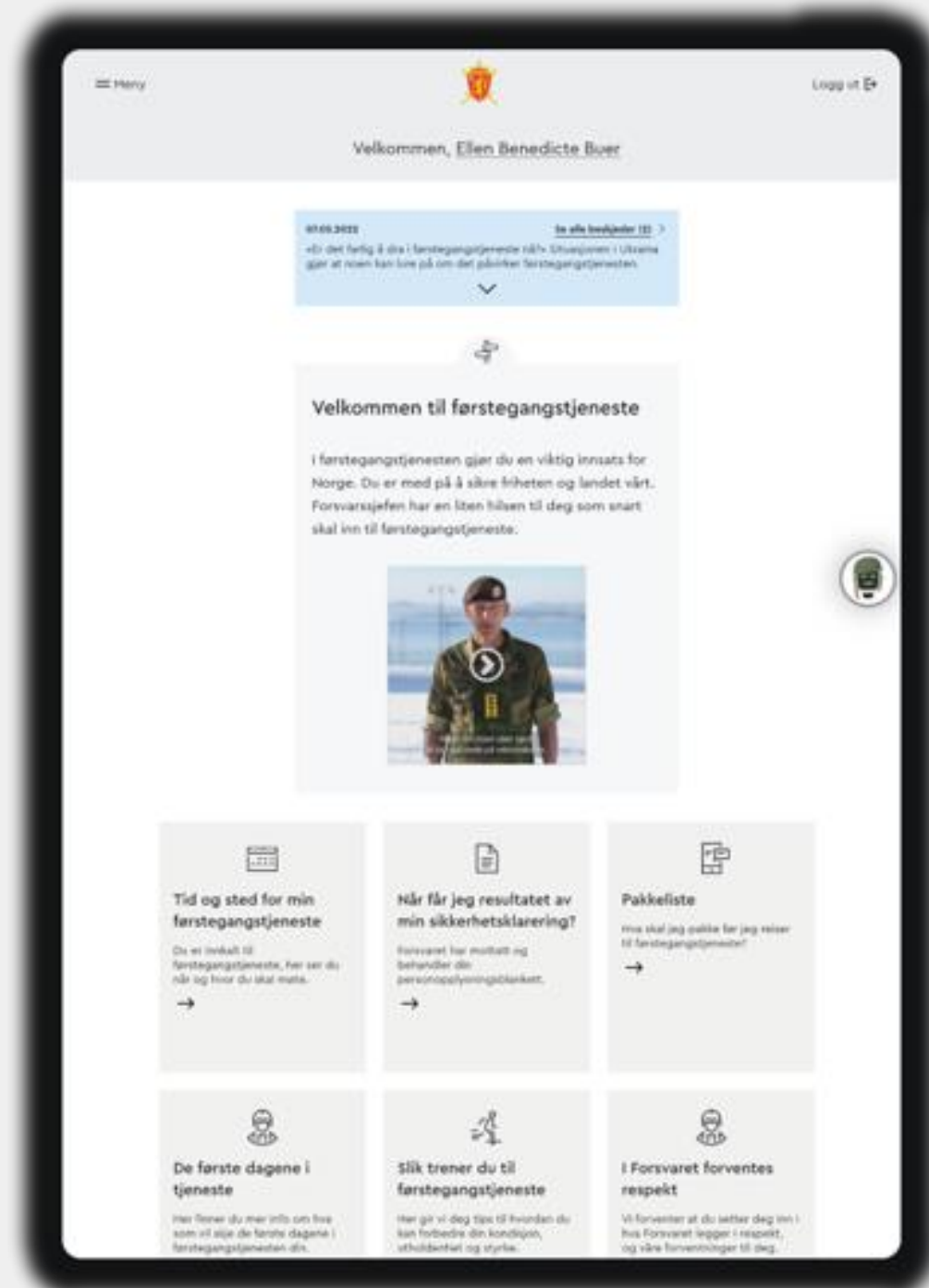


My site / Min side

- End user portal accessible on all devices
- Shared portal for all unclassified solutions

Principles & Goals

- Information and solutions based on user situation and needs
- One time, one place, self service
- Design thinking and agile development





Background

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2019



INTERDEPARTMENTAL COMMITTEE

01

Enhanced ability to
combine people and
technology



DEPARTMENTAL RESEARCH

02

Norwegian Defence
Research Establishment



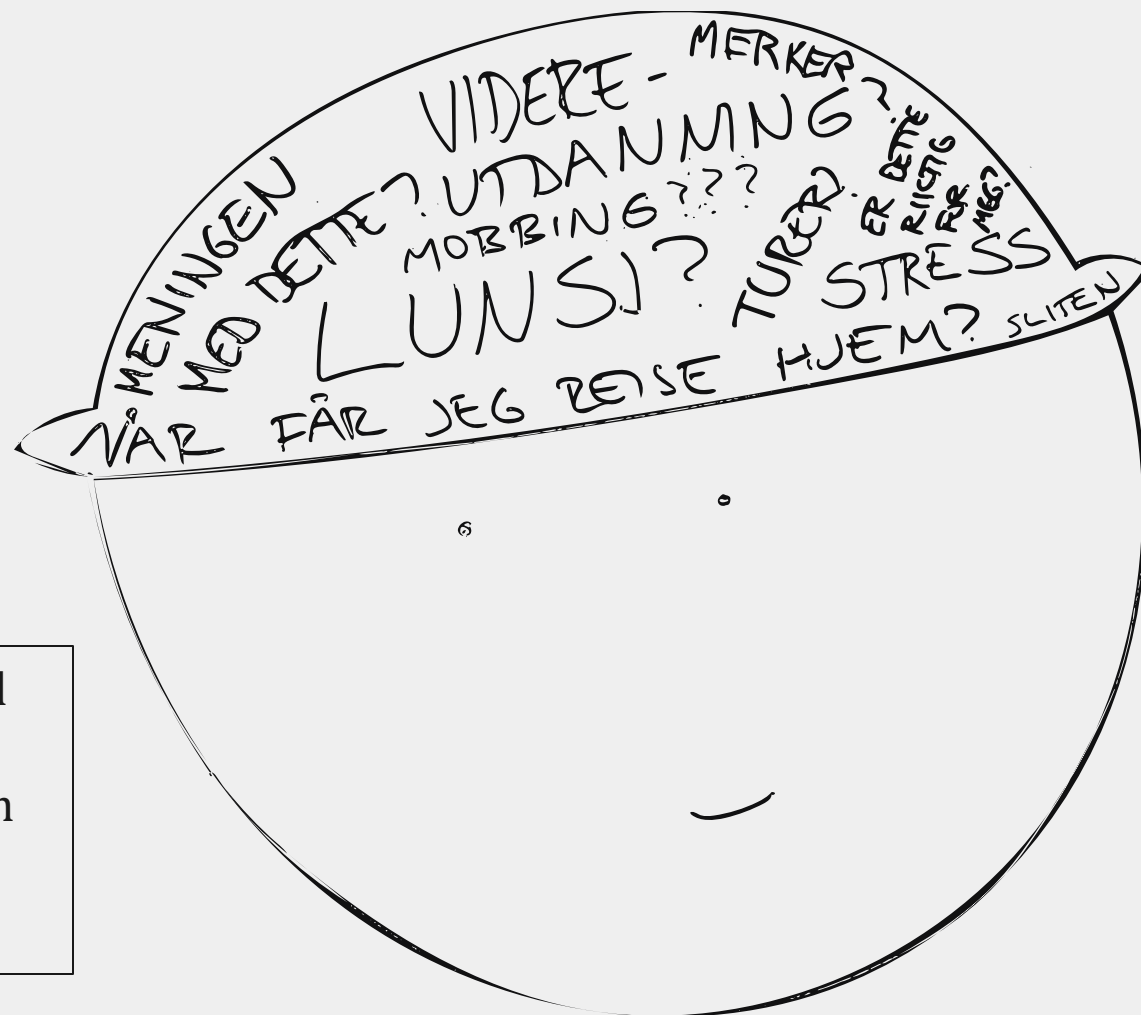
INTERNAL STRATEGY

03

The Norwegian Defence
Staff

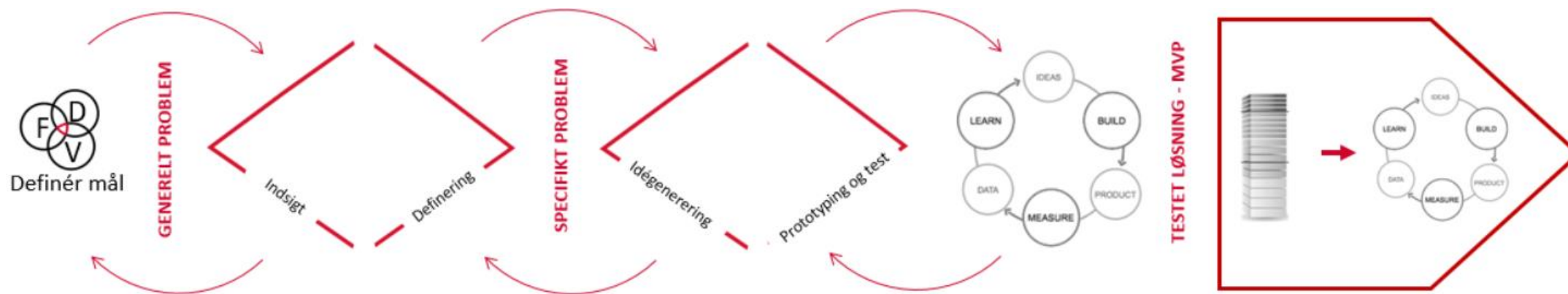
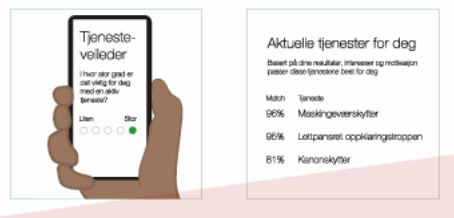
Customer journey Digital soldier

The Digital Soldier project aims to identify soldiers' actual needs and preferences throughout their entire period of initial military service, and to outline solutions in the form of concepts that make sense to the soldiers and that they are highly likely to use.





TJENESTEMENY
SEIT SAMMEN DIN
TJENESTE PÅ WEB
- STEO - UTFORDRING
- TIO - HVEM
BESTILL



Opstart

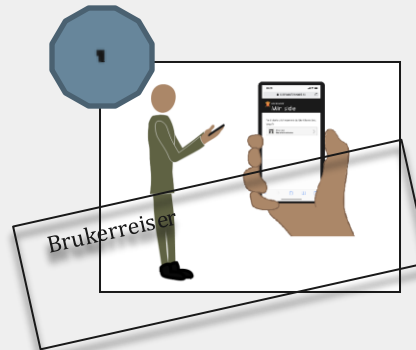
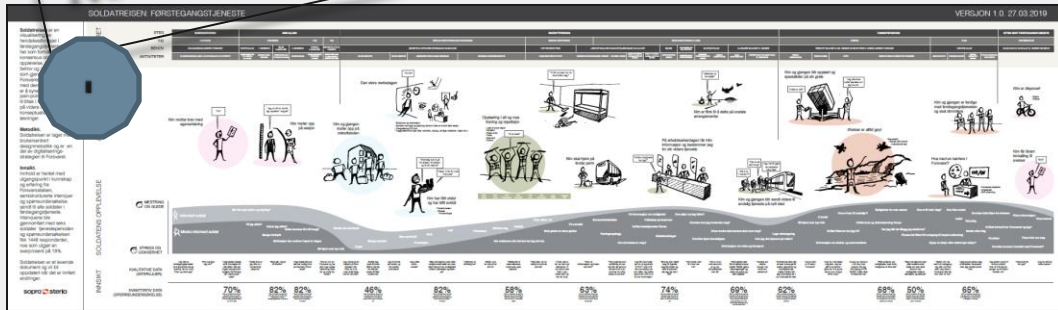
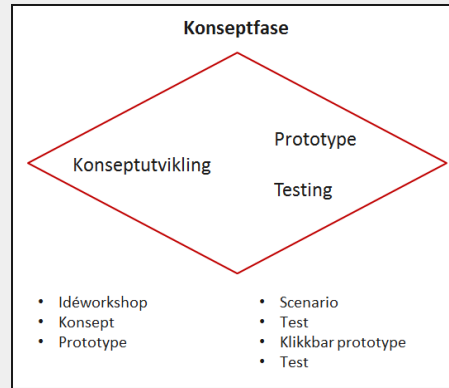
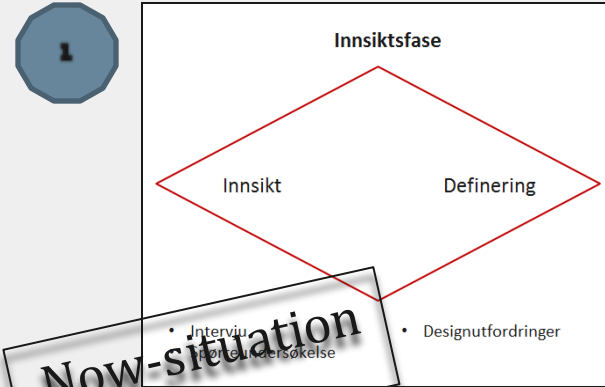
Behov

Konsept

MVP

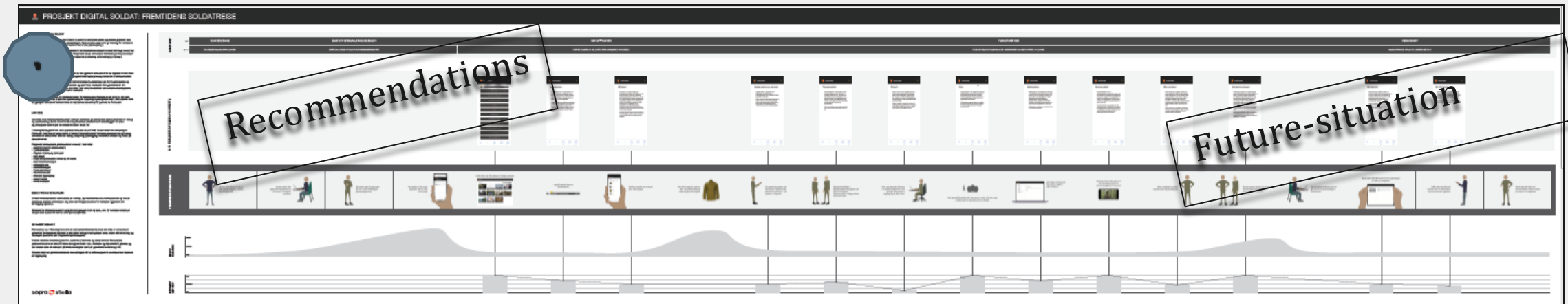
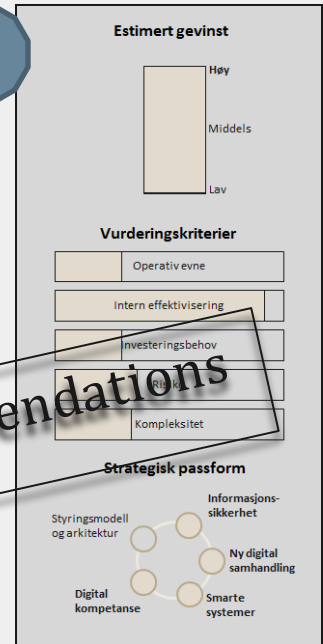
Videreudvikling

Report – Digital Soldier



1. My Page
2. My Depot
3. Digital forms and applications
4. Service Advisor
5. Syllabus available
6. Chat function between the soldier and the armed forces
7. Message box
8. Career Counsellor
9. My results
10. Internal communication
11. My finances
12. My information
13. Service status

Recommendations



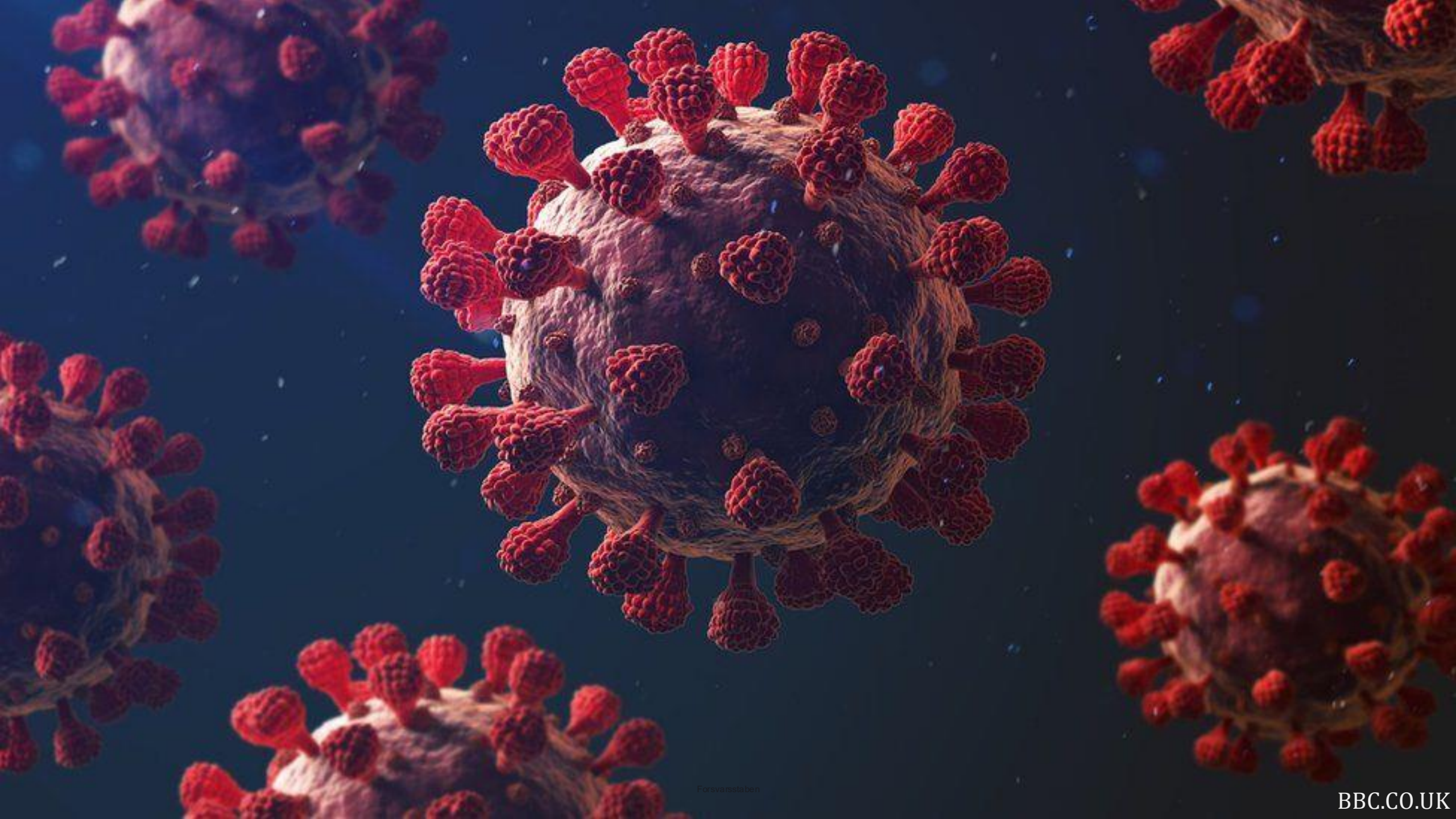
Conclusion?

Will it be a lot of shooting?
How do I learn to know new people?
How do I get overview?
Is there exercise plans?
What's expected from me?
Where is the dentist?
What's for dinner?
Do I have leave for the weekend?

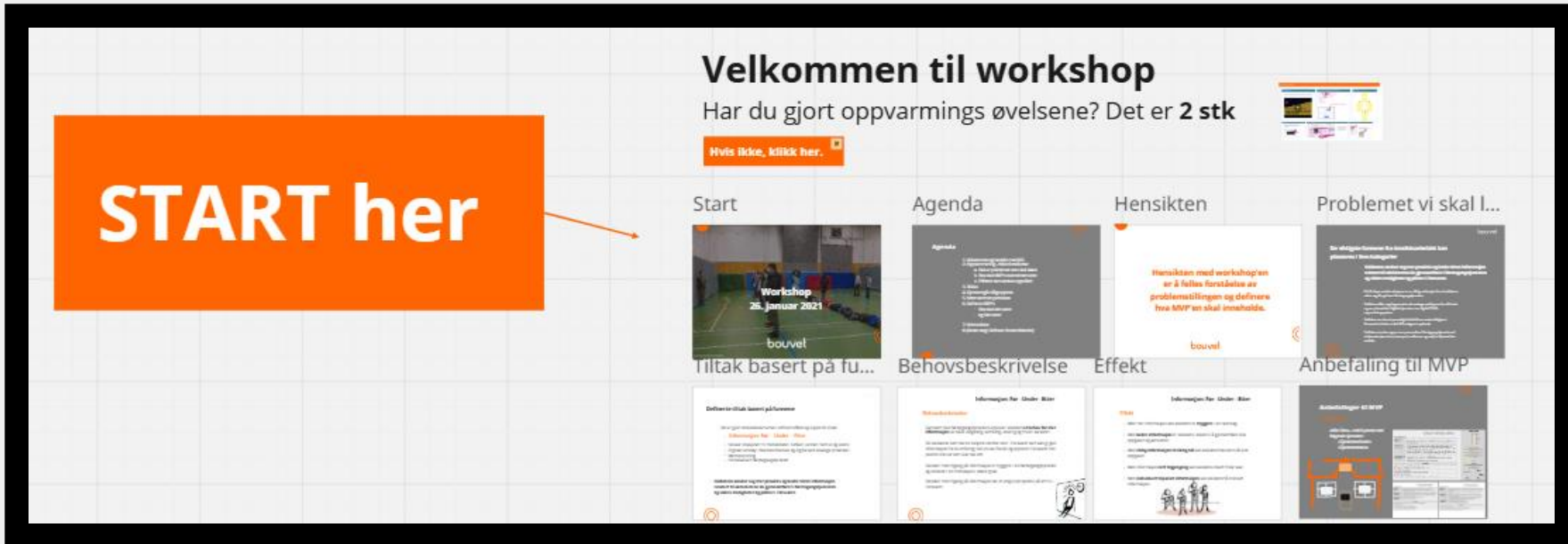
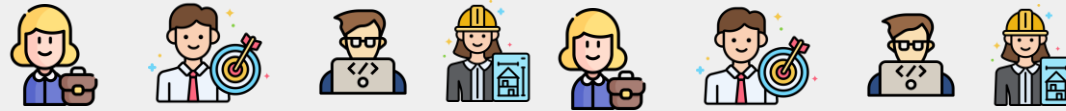


Content Warning

The following images contains material that may be disturbing or upsetting



Building a team in a digital environment



START her

Velkommen til workshop

Har du gjort oppvarmings øvelsene? Det er **2 stk**

Hvis ikke, klikk her.

Start
Workshop
25. januar 2021
bouvel
Tiltak basert på tu...

Agenda
Behovsbeskrivelse

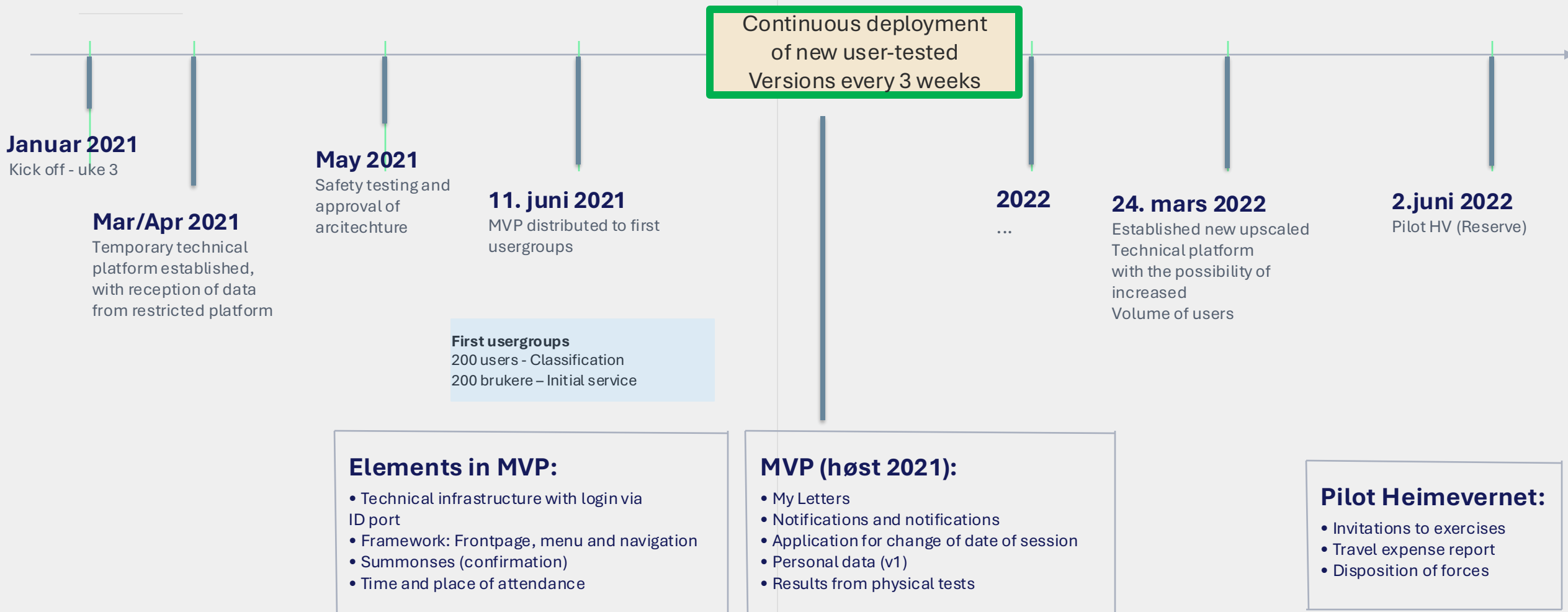
Hensikten
Hensikten med workshop'en er å felles forståelse av problemstillingen og definere hva MVP'en skal inneholde.
bouvel
Effekt

Problemet vi skal l...
Anbefaling til MVP

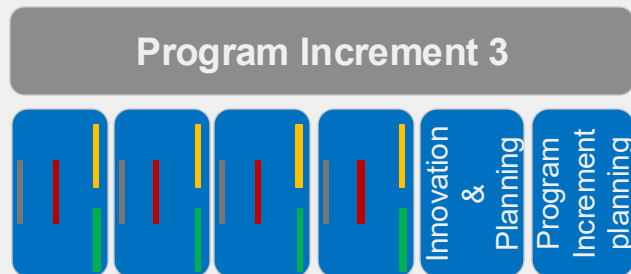
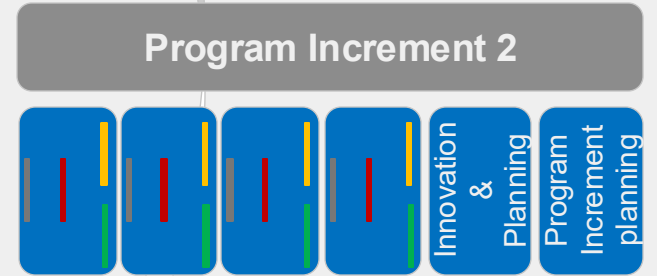
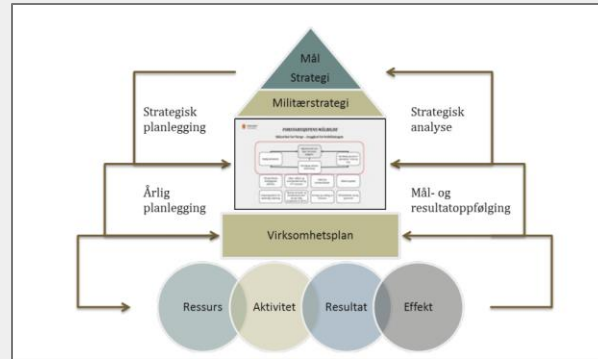
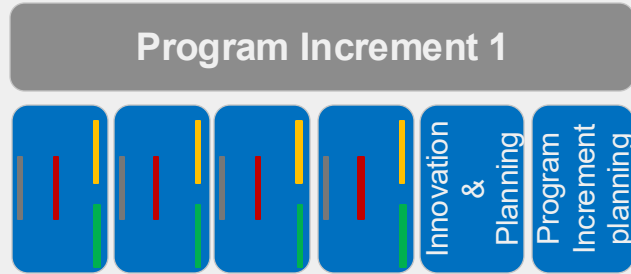
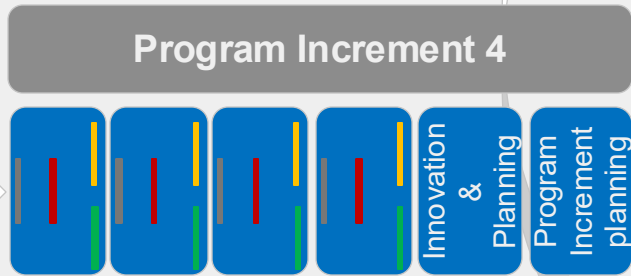
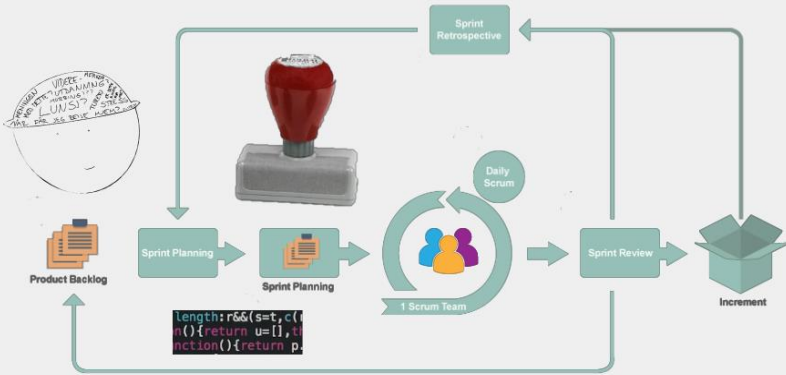
Informasjon Per Under: Bjar

Timeline, january 2021 – june 2022

From kick off with the team without a technical platform (host)



Norwegian Armed Forces Cyber Defence «Digitaliseringsfabrikk»

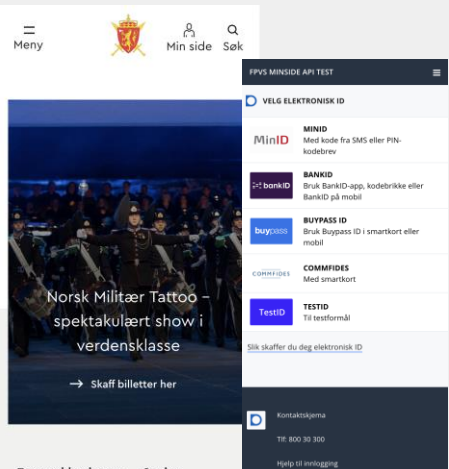
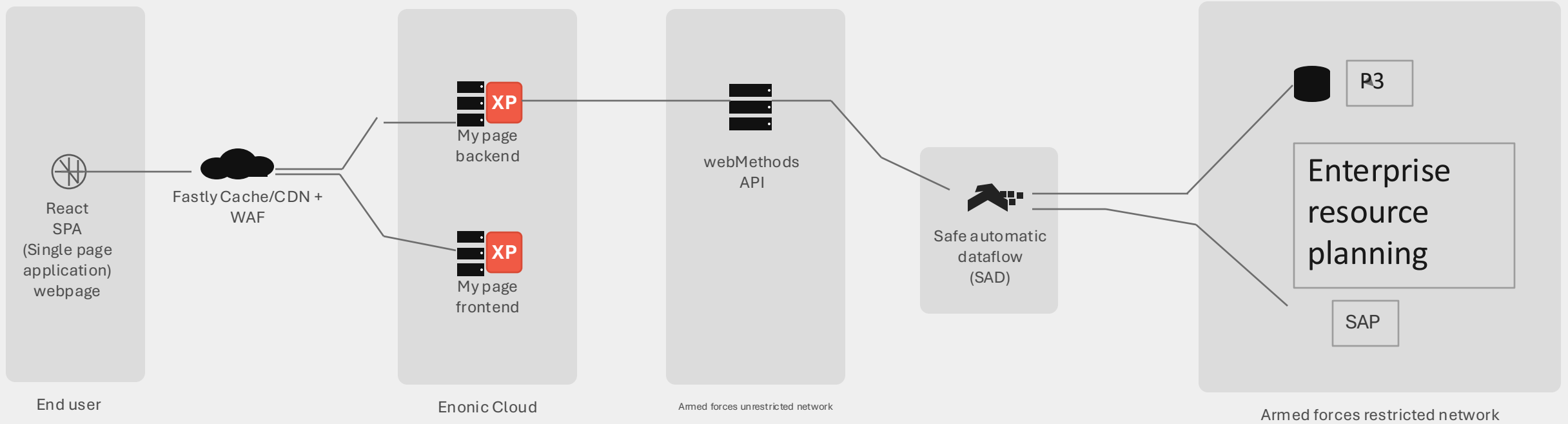




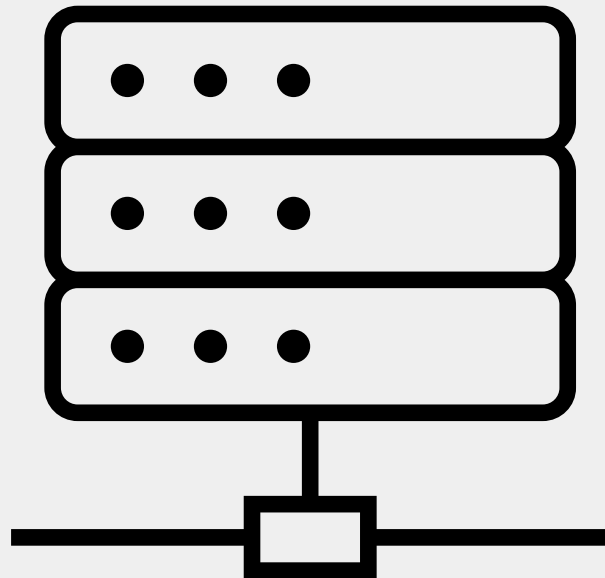
Technology & architecture

FÖRSVARET

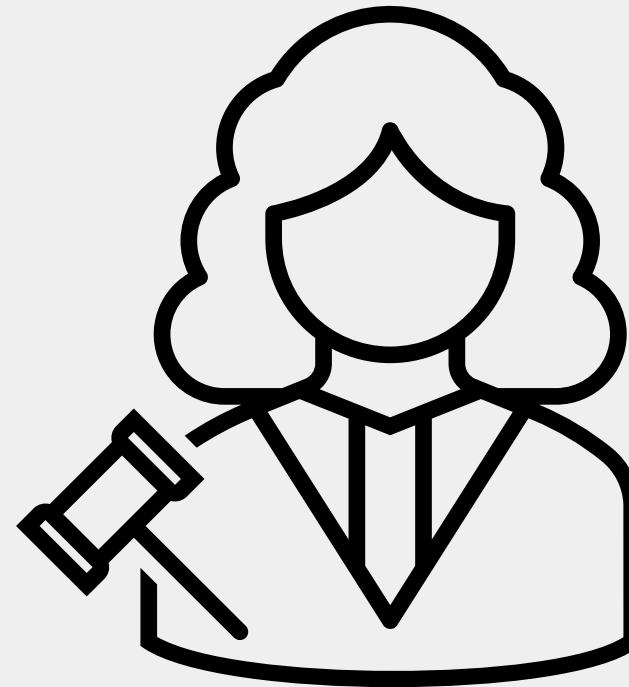
The technological value chain



Safe automatic dataflow



Governance



What we've built





Demonstration

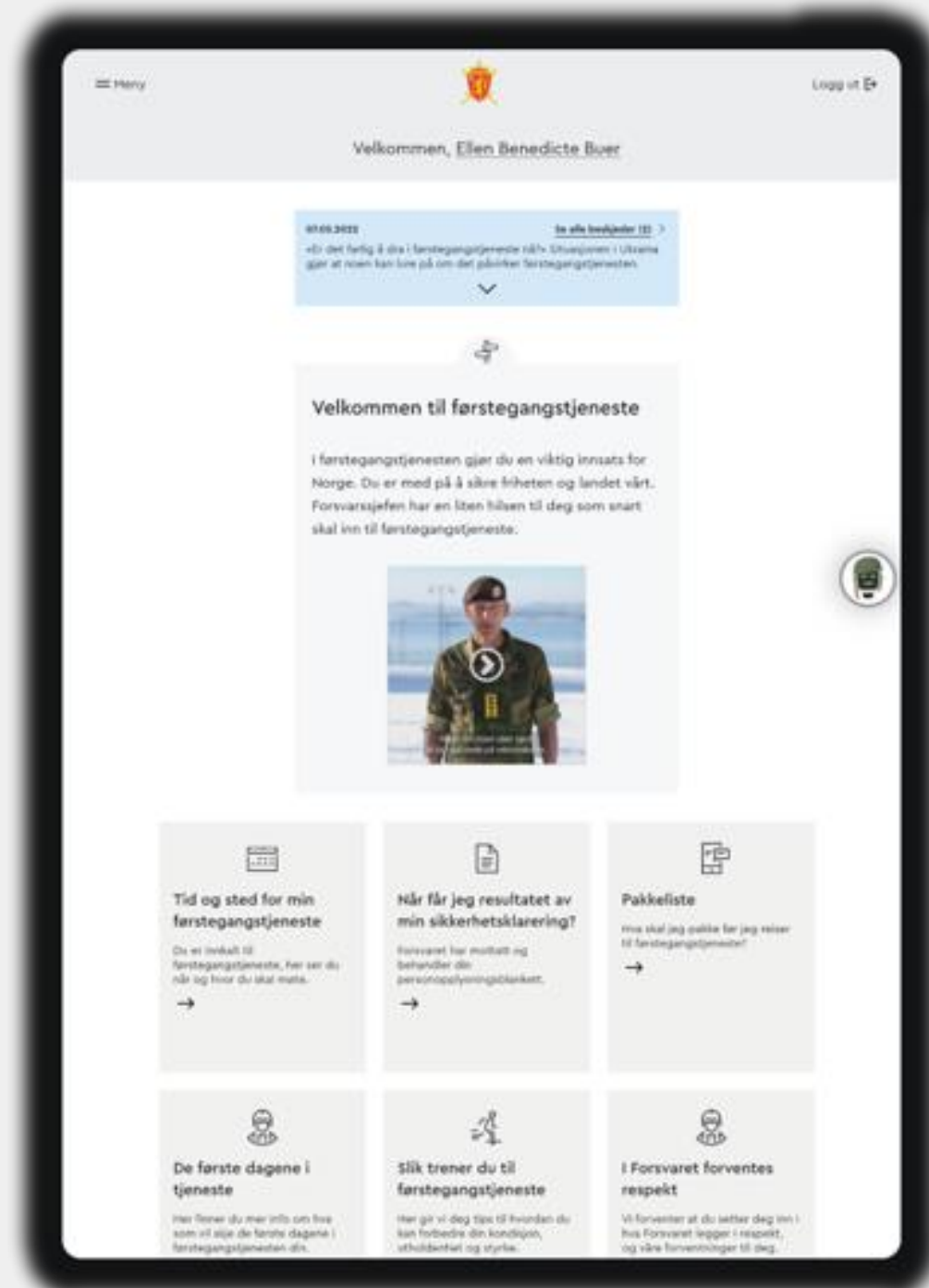
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Current

- 380,000+ users
- 5-10,000 views average a week
- 8 announcements of positions yearly
- Safe automatic dataflow
- Combined Design system

Limitations and bottlenecks

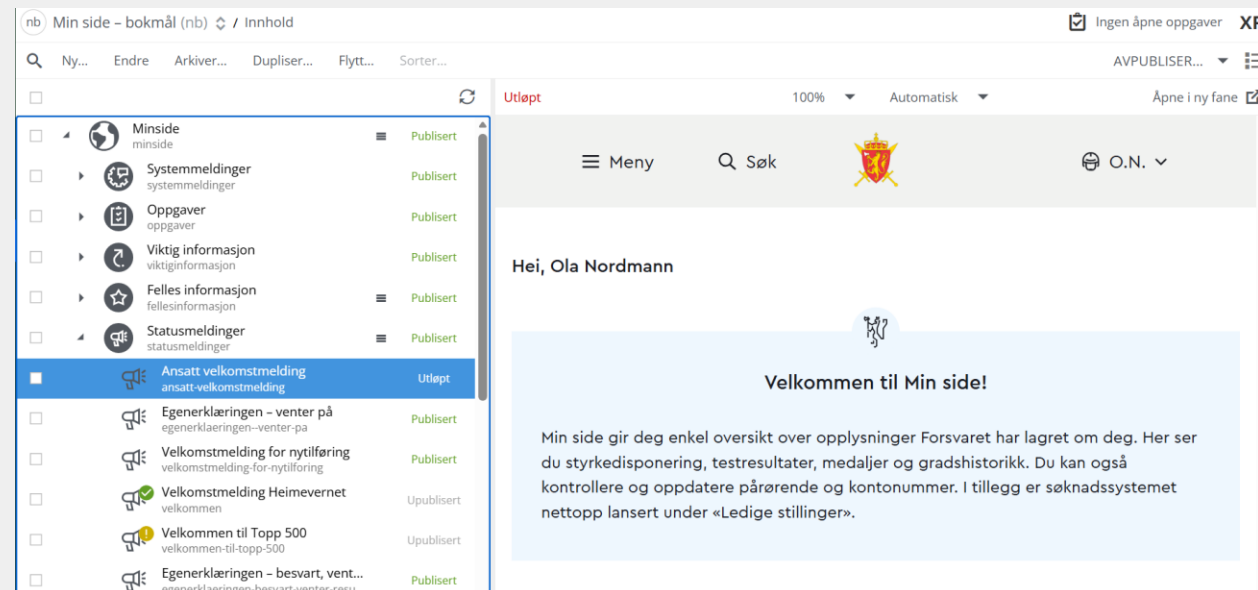
- Users on different platforms
- Editors and content creators
- Complexity in data and accessibility
- Deviation management vs trust transactions



Editors, Content creators & Support

- Content management system
- Custom components
- Access control
- Push notification (signed in)
- Preview
- Group view

- Support
 - Chatbot
 - Human chat
 - Register access



nb Min side – bokmål (nb) / Innhold

Ingen åpne oppgaver XP

Ny... Endre Arkiver... Dupliser... Flytt... Sorter...

AVPUBLISER...

Utløpt 100% Automatisk Åpne i ny fane

Meny Søk O.N.

Hei, Ola Nordmann

Velkommen til Min side!

Min side gir deg enkel oversikt over opplysninger Forsvaret har lagret om deg. Her ser du styrkedisponering, testresultater, medaljer og gradshistorikk. Du kan også kontrollere og oppdatere pårørende og kontonummer. I tillegg er søknadssystemet nettopp lansert under «Ledige stillinger».



Future

Forsvarsstaben

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Planned releases



DIGITAL
STYRKEDISPONERING –
DIGITAL WAR DISPOSITION



DIGITAL
INNKALLINGSORDRE –
DIGITAL WAR SUMMONS



MY ROLE IN WAR,
EMERGENCY AND PEACE



2,3-3,0 MILLION USERS



Visma eAccounting Time

Startside

Timeregistrering

Utlegsregistrering

Rapporter

Fakturagrunnlag

Timeregistrering

Kunde	Prosjekt	Aktivitet	Arbeidet ...
Virksomhet		Befaring	3.00

Lagre

Virksomheten AS	Rapportering	1.00
Virksomheten AS	Befaring	3.00

Dato	Tirsdag 1. februar 2022
Tid	08:00
REISESLUTT	
Dato	Onsdag 2. februar 2022
Tid	18:00

Chat

Formål
f.eks. Prosjekt

Land/Region
Norge

Sted
Steds- eller bynavn

Regulativ
Tjenestereise på

+ Legg til nytt reisemål

Meny

Logg ut

Velkommen, Kim Ruud

Hva er egenerklæringen?

Egenerklæringen er første steg på veien til en tjeneste i Forsvaret. Den er obligatorisk for hvert årskull og fylles ut her på Min side.

Slides eksempler



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For alt vi har. Og alt vi er.



Warfighter Sensor Observation System (WaSOS).



Velkommen, Ole!

Mine kurs

FUNKER DET DIGITALT DA?

Funker det digitalt?

*Funker det digitalt, da? er ei pakke med to kurs, som har som mål å auke kompetansen innan digitale opplæringsmetodar og nettbasert undervisning for lærarar, instruktørar, lærarar og HR-medarbeidarar og dermed auke bruken av digital opplæring i staten.

Undervisningsform: E-kurs
Kurstilgang: Åpent

SIDE 25

Thank you for your attention

Ole
(okirkerod@mil.no)